

Clarification_QM 58 Category 4 Quality Requirements

07 July 2026

Waste Removal



Zero
Defects



THINK QUALITY!

DO IT RIGHT
THE FIRST TIME
WE DON'T ALWAYS
GET A SECOND
CHANCE

**Road
to
Success**



1. **Quality Requirement Category 4**
2. **Section A** – document submission
3. **Section B** – document submission
4. **Complete Section E:Form A**

A.1 Populate the Quality Method Statement template (**The statement to be aligned to ISO 9001:2015**)

Clauses of ISO 9001:2015

- Clause 4 - Context of organization
- Clause 5 – Leadership
- Clause 6 – Planning
- Clause 7 – Support
- Clause 8 – Operation
- Clause 9 – Performance Evaluation
- Clause 10 – Improvement



Method
Statement

A.2 Quality Policy **Approved by top** management

- Commitment to: meet customer requirements / expectations; continual improvement; satisfying all applicable requirements including statutory requirements.

A.3 Quality Objectives **Approved by Top** Management

- Identify Quality Objectives, targets, target dates, person responsible

B.1 Documented information for defined roles, responsibilities and authorities

- Submits either of these documents
 - Organogram
 - Job Profile
 - Responsibility Matrix etc.

Please ensure that the Quality Roles / Function is detailed

- B.2 Documented information for Control of Externally Provided Processes, Products and Services
- Describe how you ensure that work completed/supplied by external party (Sub-Contractor, Suppliers) complies with the requirements.
 - Selection
 - Evaluation
 - On going monitoring
 - Inspection
 - Product acceptance /approval / final Inspection
 - Controls that you have in place

Section E - Form A completion and signing

	(FORM A)	Template Identifier	240-43921804	Rev	3
	TENDER & CONTRACT QUALITY	Document Identifier	240-68099612	Rev	6
	REQUIREMENTS FOR	Authorisation Date	October 2018		
	QM 58 AND	Review Date	October 2022		
QUALITY REQUIREMENTS FOR ISO 9001					
STANDARD					

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:	Complete here			
	ENQUIRY/ CONTRACT DESCRIPTION				
SECTION B (ESKOM)	CLAUSES OF QM 58 SPECIFICATION	CLAUDE DESCRIPTION	INDICATE WITH X (X) AS APPLICABLE OR () IF NOT APPLICABLE		
	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS (*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.	X		
	CLAUSE 4	Category 1 (refer to clause 4.1.1 of QM 58)	X		
		Category 2 (refer to clause 4.1.2 of QM 58)	-		
		Category 3 (refer to clause 4.1.3 of QM 58)	-		
		Category 4 (refer to clause 4.1.4 of QM 58)	X		
		Supplier and Sub-supplier Site Assessment (refer to clause 4.2 of QM 58)	-		
	CLAUSE 5	POST-CONTRACT AWARD Contract Execution (refer to clause 5.1 of QM 58) Supplier Quality Performance Monitoring Phase (refer to clause 5.2 of QM 58)	X X		
	CLAUSE 6	STANDARD CONDITIONS Eskom Rights of Access (refer to clause 6.1 of QM 58) Eskom Rights to Information (refer to clause 6.2 of QM 58) Preservation and Storage (refer to clause 6.3 of QM 58) Supplier Quality Audits (refer to clause 6.4 of QM 58) Nonconformities and Nonconforming Outputs identified by Eskom (refer to clause 6.5 of QM 58) Special Processes (refer to clause 6.6 of QM 58)	X X X X X X		
		CLAUSES OF ISO 9001 STANDARD	CLAUDE DESCRIPTION	INDICATE WITH X (X) AS APPLICABLE OR () IF NOT APPLICABLE	
		CLAUSE 4	Context of the Organisation	X	
		CLAUSE 5	Leadership	X	
		CLAUSE 6	Planning	X	
		CLAUSE 7	Support	X	
		CLAUSE 8	Operation	X	
CLAUSE 9	Performance Evaluations	X			
CLAUSE 10	Improvement	X			
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE
		BONGI TSHABALWA	QUALITY SVC ADVISOR	20/04/23	
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE
		Complete and sign here			

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per QM 58 Specification and ISO 9001 Standard.

Public

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- Section A
 - Documents not compliant to ISO 9001:2015 requirements (A1,A2,A4,A6,A7)
 - Documents compliant to ISO 9001:2015 but reference made to ISO 9001:2008
 - Quality Policy not approved
 - Quality Objectives not approved
- Section B
 - B.1 Documented information for defined roles, responsibilities and authorities
 - Quality role not included
 - B.2 Documented information for Control of Externally Provided Processes, Products and Services
 - Documentation control process only listed – no indication of other process e.g supplier/contractor management

- Section E
 - Form A – enquiry number and description omitted
 - Not signed by Quality Rep or Director

*Thank
you*

